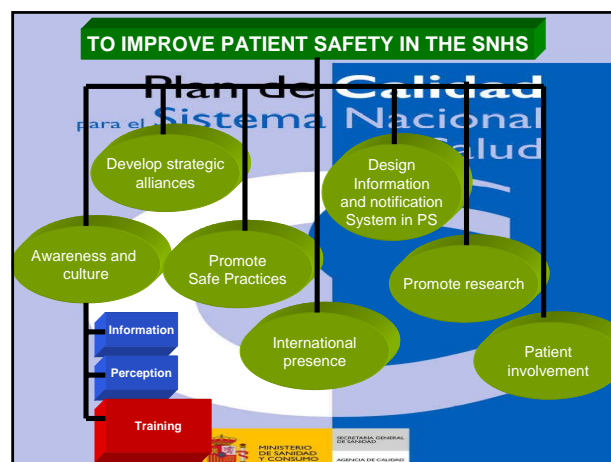


# PATIENT SAFETY: A NATIONAL PRIORITY FOR THE SPANISH NATIONAL HEALTH SYSTEM

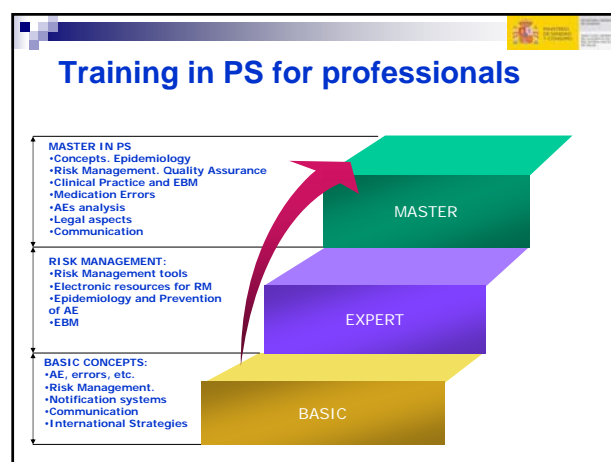
Education about PS is the first step in changing the mindsets of professionals

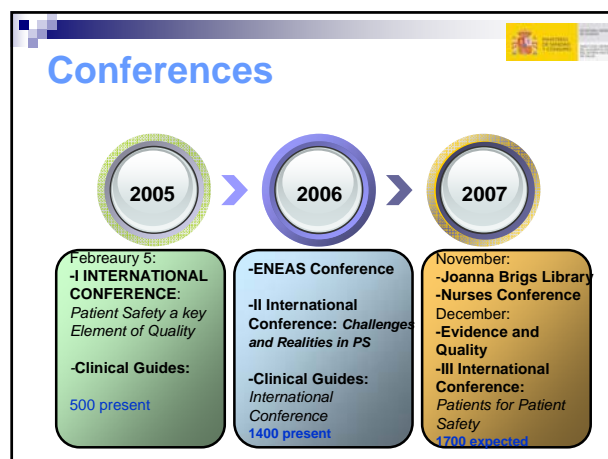
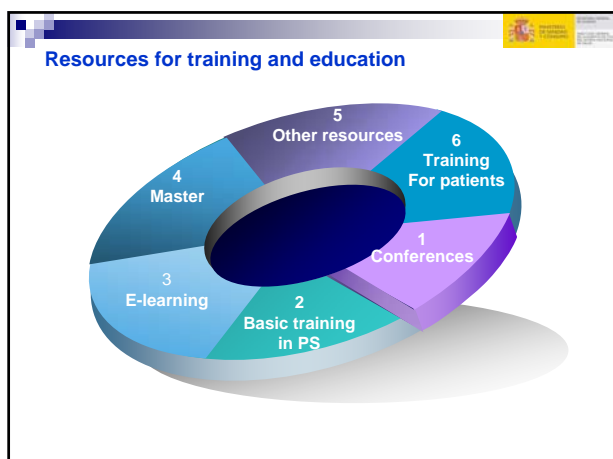
Agra Y. MD, PhD. Senior Adviser. Quality Agency.  
Spanish Ministry of Health and Consumer Affairs



## Learning Topics for professionals

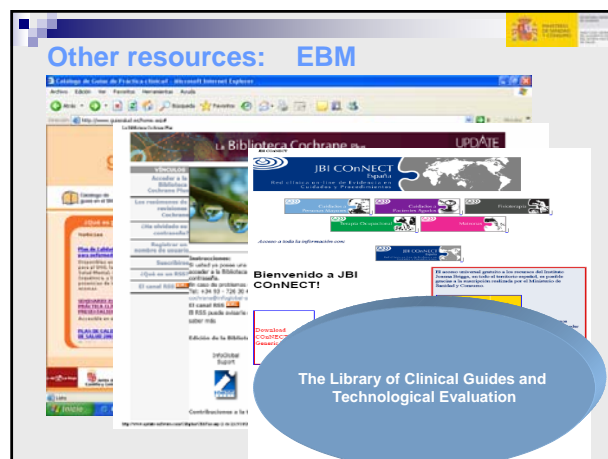
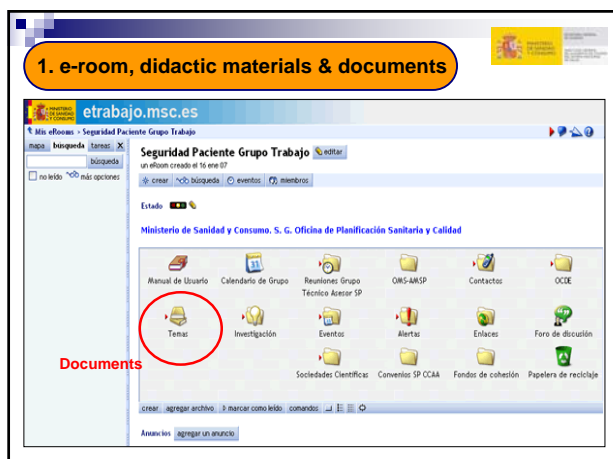
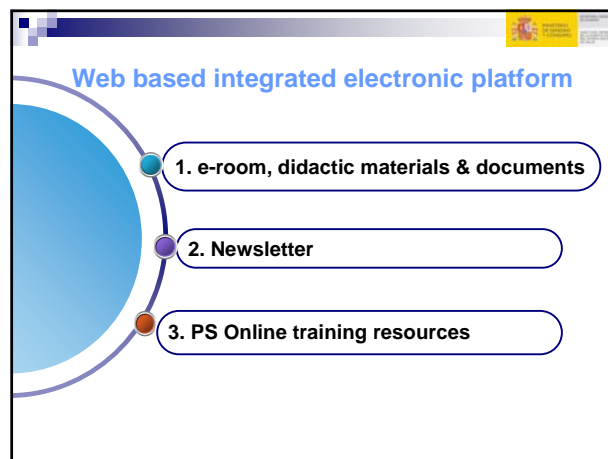
Taxonomy	Adverse events	Risk management	Evidence for Best practices	Communication
<b>Knowledge</b>	<b>Skills</b>	<b>Behaviours/ attitudes</b>		
<ul style="list-style-type: none"> <li>-Factors associated to errors and AE in health care</li> <li>-Understand Risk Management</li> <li>-Understand patients suffering from AEs</li> </ul>	<ul style="list-style-type: none"> <li>-Avoid blame culture</li> <li>-Use of tools (RCA, FMA)</li> <li>-Use clinical evidence</li> <li>-Empathy with patients</li> </ul>	<ul style="list-style-type: none"> <li>-Apply safe principles in work place</li> <li>-Talk about errors and Communicate AE</li> <li>-Communication with patients</li> <li>-Get involved in proactive risk management</li> </ul>		





### Courses

Courses	Type	Target Population	Hours
Basic	Present	All professionals Patients	30 20
Risk management	On-line	NHS Professionals Latinamérica EU	100
AE Prevention	On-line	MD and Nurses	100
Medication and PS	Present	MD and Pharmaceutics	30
Master in PS	Present	MD, Nurses, others	1500
EBM and Clinical Guides	Present On-line	MD and Nurses	Variable





### 3. PS Online training resources

#### CD Patient Safety Tutorial

**Tutorial with resources for teachers & students**

- Powerpoint
- Case studies
- Quizzes and tests
- References
- Links

### 3. PS Online training resources

#### Risk Management e-learning

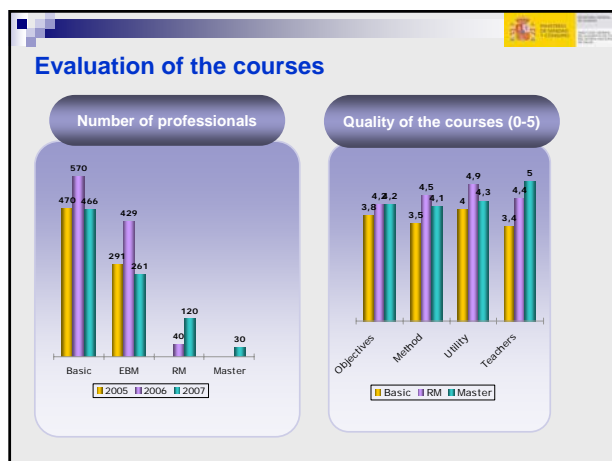


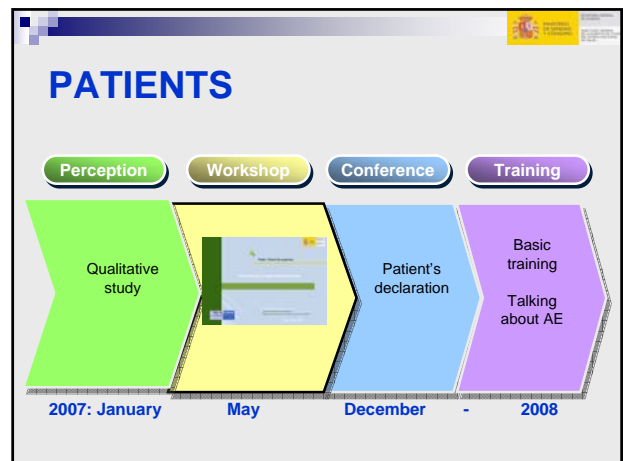
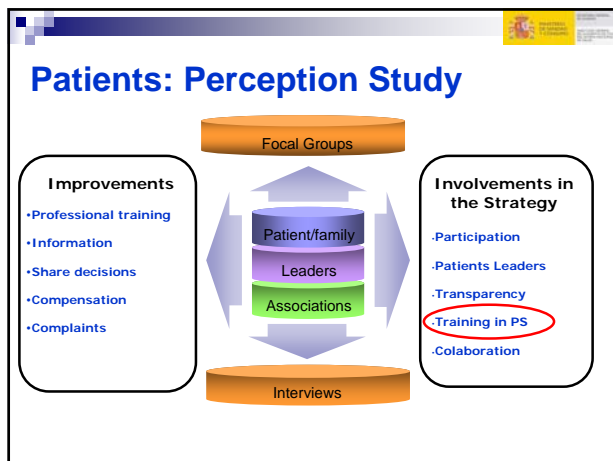
Spanish and English versions available

- Concepts
- Toolkit description
- Examples for each tool
- Case histories
- PDF reference docs
- links to learn more

Welcome!

### Ready-to use electronic toolkit formats





## NEXT STEPS

- Consolidate the ongoing actions
- International Project: EUNetPaS
- Evaluate the impact & communicate

Patient Safety only is possible if all stakeholders have the commitment to proactively prevent errors

<http://www.msc.es/seguridaddelpaciente.es>

